



Addendum to Complaints Policy

Morton CE Primary School includes children within the Early Years Foundation Stage from aged 2 - 5. Therefore in addition to the Lincoln Anglican Academy Trust Complaints Policy, the following is in place for children under 5.

All providers must investigate written complaints relating to their fulfilment of the EYFS requirements and notify complainants of the outcome of the investigation within 28 days of having received the complaint. The record of complaints must be made available to Ofsted or the relevant childminder agency on request.